



MAINTENANCE GUIDE

PHOENIX HYBRID

Preventative Maintenance

- Place good quality mats inside and outside of external doors to trap grit and remove moisture from shoes.
- In heavy traffic areas such as main entrance, dining & kitchen area, using mats for added protection is recommended.
- Felt pads should be placed under all furniture to avoid scratching the hybrid floor
- Avoid using wheeled chairs i.e. office furniture or ensure that a large good quality office mat is used to prevent indentations.
- If you have pets indoors, ensure that their nails are trimmed regularly to avoid scratching the floor and promptly clean and dry any accidents to minimize staining the floor.
- The Flooring Lab Hybrid flooring is manufactured to be stable in low and high temperatures. However floor to ceiling windows coupled with the Australian sun can create floor surface temperatures over 70°C. Protected your Hybrid floor from extreme temperatures and strong direct sunlight by the use of interior temperature and humidity control, window tinting, awnings and/ or curtains/ blinds. Dramatic temperature changes and/or extreme humidity can cause joints to lip/ gap and prolonged direct sunlight will cause fading. Recommended temperatures are 10- 30°C and relative humidity levels between 30% and 70%.
- If there is a spill, immediately soak up the spilled liquid with absorbent paper towels, and dry it. Do not allow the liquid to pool and seep into the joints of the flooring.

AVOID

- Use of solvents of any kind to clean the floor. Methylated Spirits, Turpentine or similar materials will damage the floor surface.
- Rubber based items e.g. the backing of rugs and matts, rubber tipped furniture feet should not be in direct contact with the floor as rubber will discolour the floor.
- Do not use a steam mop, abrasive cleaning materials or harsh detergents / household cleaners on the floor. Using these cleaning methods / materials will harm the surface of the floor and may cause physical damage to the boards.
- Do not slide or roll any furniture or appliances across timber floor as it may scratch and damage the surface. If a trolley is used, line the floor with protective material along the trolley path.
- Stilettoes or spiked heels as they may damage the floor surface.

Cleaning

- Keep your floor clean using a soft broom or vacuum to remove any loose grit or dirt. Ensure that the vacuum suction head has felt strips to avoid scratching the floor. You may then use static mops daily to get rid of dust layer on the floor.
- Periodically (monthly or bi-weekly) clean the floor using commercial cleaners specially prepared for Hybrid flooring. Carefully read and follow directions on the package. Normally these cleaning solutions are applied by using a mist spray bottle and removed with a micro fibre mop.